



Joan Hunter

Joan Hunter has over 30 years of experience advancing the goals of forward-thinking businesses. Acting in a wide range of leadership roles, she has developed a broad perspective that enables her to identify and integrate the people, processes and technology solutions necessary to facilitate growth and improve performance. She is particularly adept at developing and executing strategies that rely on leveraging the vital strengths of IT in alliance with business' goal of optimizing the delivery of products and services to the customer.

Her career includes leadership roles in nonprofit, for-profit and private companies including Fred Hutchinson Cancer Research Center, JP Morgan Chase, Vulcan and The Boeing Company. Presently, she holds the position of Managing Partner at Novaré Solutions Group LLC, a Mercer Island, WA technology and IT leadership consulting firm specializing in the strategic alignment of IT to business direction and operations, and the management of complex technology implementation projects and programs for corporate, government, academic and non-profit clients.

For nearly three years prior to joining Novaré, Joan was the IT Project Management & Business Operations senior manager for Fred Hutchinson Cancer Research Center. While there, she established the IT Projects & Business Operations Office, responsible for unifying strategic planning, process improvement and cross-divisional IT project management for the Center's central and scientific divisional IT functions. She worked directly with the CIO to improve IT leadership, performance and governance through a more cohesive approach to management of the Center's IT service and investment portfolio and ongoing evaluation of IT operational effectiveness.

For over six years, Joan was First Vice President & Technology Director for the Commercial Lending business unit at JP Morgan Chase/Washington Mutual. She designed and delivered the infrastructure and information systems required for automation of the Commercial and Long Beach Mortgage divisions, including disaster recovery planning and data center consolidation. She then built and led the Business Operation team responsible for strategic and operational planning and process improvement, improving effectiveness while reducing costs by over \$6 million. Joan led offshore teams responsible for delivering commercial division servicing systems. In addition, she led the integration of the Commercial division loan servicing, credit risk management, and imaging systems including processes, information systems and IT staff enabling JP Morgan Chase to add Mid Market Commercial Loan Servicing to their existing Commercial offerings.

Prior to her career in banking, Joan spent two years as the Director of IT Operations for Vulcan, a Paul Allen Company. While there, she led multiple departments responsible for technical functions including telecommunications, data networks, server and storage management and technology asset management. She managed teams responsible for rapid implementation across projects such as Seahawks Stadium.

From 1984 to 2001, Joan held Director and Management positions at Terabeam (a national high bandwidth solutions company), HomeGrocer.com and The Boeing Company.

Joan earned a Bachelor of Arts degree in Management Information Systems, with a math minor, from Washington State University and was a founding member of the IT Services Management Forum Local Interest Group in the Puget Sound Area. She is an active volunteer with STEM+Arts youth-based, non-profit organizations.